



**CALL INSIDER**

**July 2015**



## ***CENTER FOR ARMY LESSONS LEARNED (CALL) 30<sup>th</sup> ANNIVERSARY SPECIAL EDITION***



### ***Director's Address***



The new logo reflects CALL's 30 years of service in support of the warfighter. CALL was established on 01 AUG 1985 by the 30th Chief of Staff of the Army, GEN John A. Wickham Jr., in recognition of the need to collect lessons from training and combat operations and to share them across the Army.

In the beginning years of our existence, CALL primarily collected and produced analog (paper) products related to home station training and unit rotations featuring force-on-force engagements at the maneuver Combat Training Centers. It was not long thereafter that we proved our mettle in combat operations, as CALL supported Operation Just Cause in 1989 and Operations Desert Shield and Desert Storm in the early 1990s. As technology evolved, so did CALL. In the early portion of the 2000 decade, CALL established public, NIPR, and SIPR websites, posting digital products, while continuing to push paper products to the field. We have continued to identify, collect, analyze, disseminate, and archive lessons and best practices from Operations Iraqi Freedom and Enduring Freedom in the past decade-plus and for numerous other operations, including peacekeeping efforts in Bosnia-Herzegovina and humanitarian assistance at home (i.e., Hurricane Katrina) and around the globe (i.e., Operation United Assistance to combat the Ebola virus).

Many things have changed in the past three decades, but one item has remained constant: It is this organization's dedication to support troops, leaders, and units to help maintain global situational awareness in order to share knowledge and facilitate the Army's and unified action partners' adaptation to win wars — now, Force 2025, and beyond.

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## **CALL In-a-Box**

*A CD containing 42 PDFs of CALL public release publications, including:*

**11-33 — Establishing a Lessons Learned Program:**  
<http://usacac.army.mil/sites/default/files/publications/11-33.pdf>

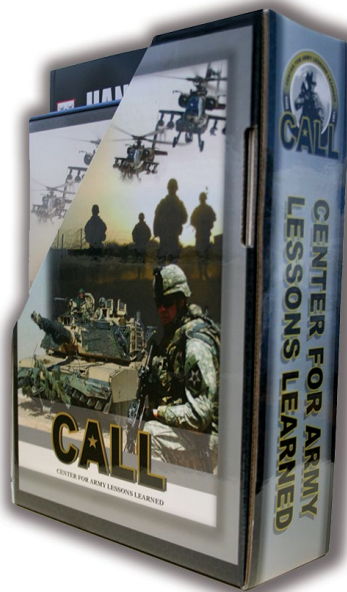
**14-10 — Commander's Guide to Support Operations among Weaponized Displaced Persons, Refugees, and Evacuees:**  
[http://usacac.army.mil/sites/default/files/publications/14-10\\_HB.pdf](http://usacac.army.mil/sites/default/files/publications/14-10_HB.pdf)

**15-01 — Command Deployment Discipline Handbook:**  
<http://usacac.army.mil/sites/default/files/publications/15-01.pdf>

**15-02 — Leader's Guide to Team Building Handbook:**  
<http://usacac.army.mil/sites/default/files/publications/15-02.pdf>

**15-06 — MDMP Lessons and Best Practices Handbook**  
[http://usacac.army.mil/sites/default/files/publications/15-06\\_0.pdf](http://usacac.army.mil/sites/default/files/publications/15-06_0.pdf)

**15-11 — Center for Army Lessons Learned Services Handbook:**  
<http://usacac.army.mil/sites/default/files/publications/15-11.pdf>



## **CALL logos through the years**



## **CALL's 30th Anniversary Video**

<https://www.youtube.com/watch?v=HyiBmN7deRE&feature=youtu.be>

*On 01 AUG 2015, the Center for Army Lessons Learned celebrated its 30th anniversary. The Army's premier center for operationalizing lessons learned, CALL provides leading-edge knowledge to support the Army warfighter.*

## Army's Home Page (July)

<http://www.army.mil/article/152822>

U.S. Army Training and Doctrine Command (TRADOC): <http://www.tradoc.army.mil/>

U.S. Army Combined Arms Center (CAC): <http://usacac.army.mil>

Center for Army Lessons Learned (CALL): <http://usacac.army.mil/organizations/mccoe/call>

Fort Leavenworth Lamp anniversary article:

<http://www.ftleavenworthlamp.com/article/20150730/NEWS/150739899>

TRADOC News Center:

[Center for Army Lessons Learned celebrates 30 years of service to the Army » TRADOC](#)

[U.S. Army STAND-TO! | The Center for Army Lessons Learned](#)



### ***The present and the future of CALL.***

"The Center for Army Lessons Learned is one of the oldest institutions in the Department of Defense that studies and distributes lessons and best practices in the United States Army and to unified action partners. ... CALL identifies, collects, analyzes, disseminates, and archives lessons and best practices at the tactical, operational, and strategic levels, whether at home during training or deployed around the world."

*BG Willard M. Bursleson III, Director, Mission Command Center of Excellence, Fort Leavenworth, spotlighting CALL's 30 years of mission support to the Army and unified action partners*