

Household Goods and Personally-Owned Vehicle Claims in a Joint Services Environment

Ft. Leavenworth offers a unique opportunity to work and learn in a joint service environment. However, the Ft. Leavenworth Military Claims Office (MCO) is only able to process claims for Army service members and Department of the Army civilians. All Air Force, Navy, Marine Corps, and Coast Guard members must file claims with their respective claims centers. Below are the contacts for household goods claims.

U.S. Air Force Claims Service Center

<https://claims.jag.af.mil/>

Call or email the Service Center to obtain a user name and password. Users can create a claim online; click "File Household Goods Claim."

Email: AFCSC.JA@us.af.mil

Phone: 1-877-754-1212

Location: Wright-Patterson AFB, OH

U.S. Navy Personnel Claims Unit

http://www.jag.navy.mil/organization/code_15_packets_forms.htm

For DPS claims, click "Instructions and guidance on transferring DPS claims," and for non-DPS claims, click "Claims for loss of or damage to Household Goods." Complete the forms. Users can submit claim packets by email, mail, or fax.

Email: NorfolkClaims@navy.mil

Phone: (888) 897-8217

Location: Norfolk, VA

U.S. Marine Corps

<http://www.usmc-mccs.org/services/benefits/personal-property-claims/>

Call or email for a claim packet.

Email: hqmc.claims@usmc.mil

Phone: (703) 784-9533

Location: Quantico, VA

U.S. Coast Guard Finance Center

<http://www.fincen.uscg.mil/hhg.htm>

Click "Instructions for Filing Household Goods Checklist," and complete the forms. Users can submit claim packets by email, mail, or fax.

Email: FIN-SMB-HHG@uscg.mil

Phone: (757)366-6505/6507

Location: Chesapeake, VA