

...disseminate and integrate new concepts, TTP, solutions, throughout the Army and Joint, Interagency, and Intergovernmental, Multinational Community.

Information Systems Division

ISD supports the information technology systems that provide CALL users the tools to capture, produce, and view critical information and knowledge related to the full spectrum of military operations, both past and present.

Integration Division

ID's mission is to analyze observations, insights, and lessons (OIL), and tactics, techniques, and procedures (TTP) and, in conjunction with the Army's proponents, determine, validity, relevance, and DOTMLPF implications. ID identifies key issues, facilitates and monitors solution development, and facilitates rapid integration of lessons learned information from the battlefield into training, emerging doctrine, battle command, leader development, and professional military education programs. ID also monitors and reports results of lessons learned from the operational force and proponent institutions through lessons learned integration (L2I) activities.

RFI



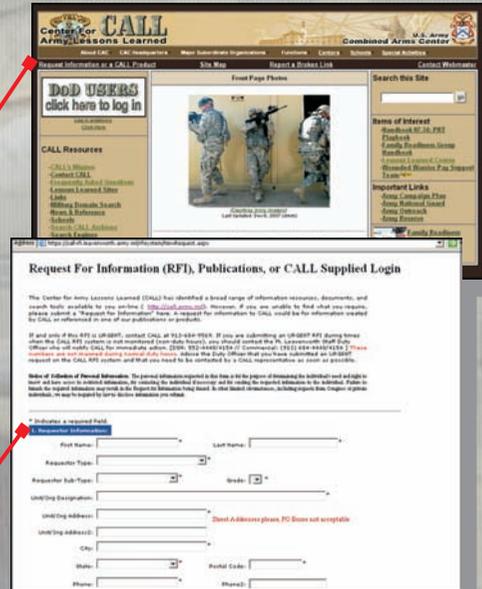
If you have questions, want information, or wish to request a CALL product:

- Open the CALL Web site <http://call.army.mil>.
- Click "Request information or a CALL product."
- Include your military e-mail address. We respond only to .mil e-mail address.
- Ensure your mailing address include a building number with street address.
- Questions are usually answered within 1-3 working days.
- Identify if a request is urgent.

Publication Division

PD's mission is to collect, design, publish, and disseminate information to the Army to save lives and accomplish the mission first time to standard.

Web Site



Lessons Learned Division

LLD deploys theater observers and collection and analysis teams to collect OIL and best practices from Army, and Joint, Interagency, Intergovernmental, and Multinational (JIIM) operations. LLD drives CALL's operations by rapidly analyzing, integrating, and archiving these critical lessons in support of the Army's full-spectrum operations.

Research Division

RD collects and processes lessons learned, tactics, techniques, and procedures (TTP), operational records, and other military records for archiving dissemination through the CALL archives and the CALL Request for Information (RFI) system. In addition, RD is responsible for enforcing security regulations by managing information, operational, personnel, and physical security for CALL.

Operations Coordination Center

OCC is responsible for planning, training and operations to synchronize CALL's execution of the Army Lessons Learned Program. Functions include managing visitor requests, participating in conferences or events, scheduling CALL mobile training teams, managing the RFI process, managing the recruitment and mobilization phases of the CALL in-theater Theater Observation Detachment program, and coordinating and instructing the Lessons Learned Course.

<http://call.army.mil>

CALL Mission

Become a catalyst for change by:

- Identifying significant issues/insights
- Providing near real-time situational awareness/TTP
- Coordinating/collaborating and integrating to develop solutions for:
 - ... Units – Commanders, NCOs, Soldiers
 - ... TRADOC proponents
 - ... Training centers (CTCs/IMT)
 - ... SMEs/practitioners throughout the Armed Forces
 - ... Joint, Interagency, Intergovernmental, Multi-national community
- Taking solutions to the Armed Forces



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CALL



Supporting the Soldier
with Lessons Learned



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