



US Army Combined Arms Support Command
Knowledge Management Office (KMO)



Sustain WfF Status and Way Ahead

**Mr. Patrick Conway
AOKM Conference
27-31 October 2008**



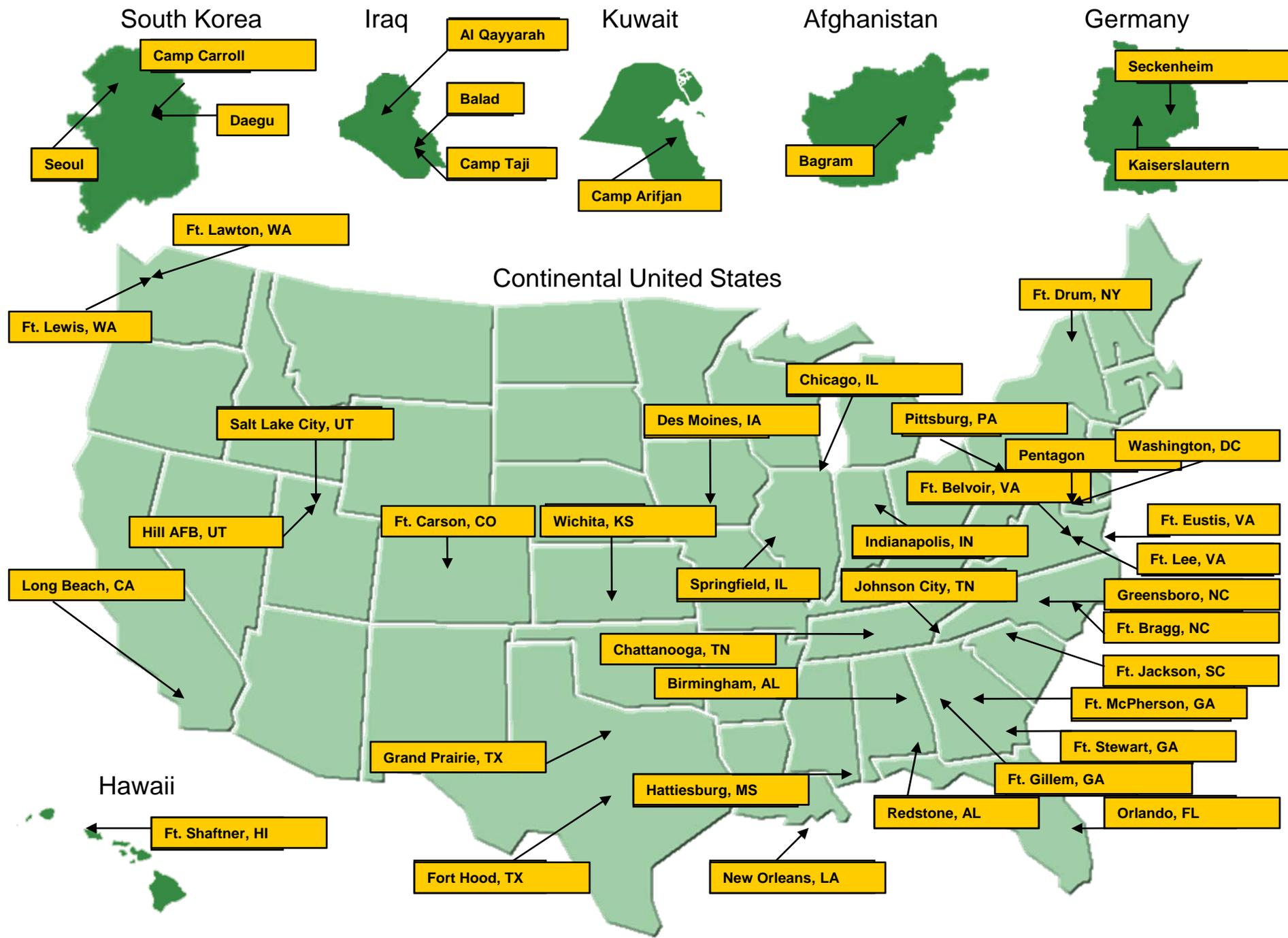
Purpose



Sustain WfF

Empower leaders, staffs, Soldiers and DOD civilians within Sustainment and Logistics organizations with the ability to collaborate, learn, and share experience, expertise and best practices both within, and between, the Operating and Generating Forces

Most Recent Event...Quarterly Sustain WfF Leaders Symposium





Sustain WfF Leader Symposium
Participants-16 Oct 2008



Afghanistan

Bagram

101st SBDE

Iraq

Baghdad

1st TSC

Al Qayyarah West

16th SBDE

Balad

3rd ESC

Kuwait

Camp Arifjan

4th SBDE

1st TSC

South Korea

Camp Carroll

501st SBDE

Seoul

8th Army G-4

Daegu

19th ESC

Germany

Kaiserslautern

21st TSC

Seckenheim

405th AFSB

Washington, DC - 103rd ESC

Pentagon - FORSCOM G-4

Redstone, AL

AMCCOM

AMC LOGSA

Birmingham, AL

167th TSC

DSC

Ft. Carson, CO - 43rd SBDE

Orlando, FL - 143rd ESC

Ft. McPherson, GA - FORSCOM G-4

Ft. Gillem, GA - 1st Army

Ft. Shaftner, HI - 8th TSC

Ft. Stewart, GA - 3rd SBDE

Rock Island, IL - ASC

Springfield, IL - 108th SBDE

Indianapolis, IN

38th SBDE

310th ESC

Wichita, KS - 89th SBDE

New Orleans, LA - 377th TSC

Hattiesburg, MS - 184th ESC

APG, MD - OC&S

Fort Bragg, NC

507th CSG

82nd SBDE

Ft. Drum, NY - 10th SBDE

Pittsburg, PA - 316th ESC

Ft. Jackson, SC - AG School

Chattanooga, TN - 230th SBDE

Fort Hood, TX

CASCOM

4th SBDE

13th ESC

15th SBDE

43rd SBDE

82nd SBDE

287th SBDE

304th SBDE

321st SBDE

407th AFSB

Grand Prairie, TX - 300th SBDE

Salt Lake City, UT - 96th RRC

Hill AFB, UT - 96th SBDE

Ft. Belvoir, VA - AMC HQ

Ft. Eustis VA - USATC&S

Ft Lee, VA

QMC&S

ODC&S

ALMC

316th ESC

CASCOM

4th ESC

LESB

FORSCOM

49th QM GRP

Ft. Lawton, WA - 70th RRC

Ft. Lewis, WA

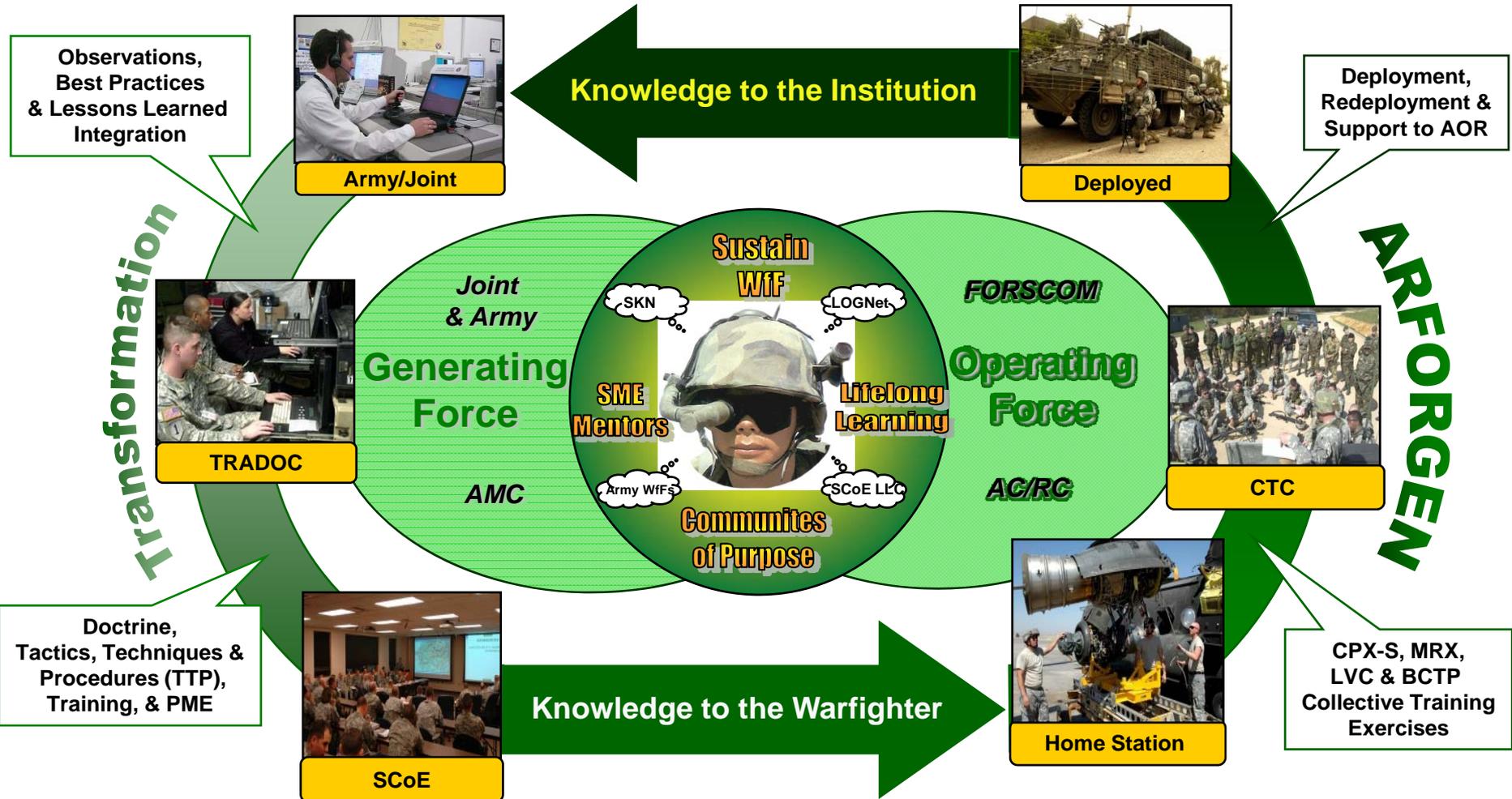
593rd SBDE

I CORP G4

80th OD BN



Sustain WfF Knowledge Sharing Model





Using the Sustainment Knowledge Network (SKN) to power... The Sustain WfF...it's all about the Tools

<https://www.us.army.mil/suite/page/372426>



U.S. ARMY Sustainment Knowledge Network

Welcome, Scoe Kmo | Create a Site | My Account | Help | Logout

Email | Files | Forums | Groups | IM | Forms | Video | People

AKO Public | Search

Home Site Map | My Account | Favorites

Sustainment Knowledge Network Home

AKO Home > Sustainment Knowledge Network (SKN) > Sustainment Knowledge Network Home

Open web site in a separate browser window.

Sust WfF | TSCs | ASC | ESCs | Sust GROUPs | Sust BDEs | BSBs

★ 43rd ASC Interview ★ Battlefield Contracting Discussions ★ 599th TTG Interviews ★ Sustainment Lessons Learned Forum

SUSTAIN WARFIGHTERS' FORUM

Sustainment Operations

Purpose

Sust WfF Online Meeting

October 2008

1 2 3
4 5 6 7 8 9 10
11 12 13 14 15 16 17 18
19 20 21 22 23 24 25
26 27 28 29 30 31

Virtual Library

Click here to access the Virtual Library

Virtual Library

Sustainment Team

DA G4 Comm | FORSCOM G4 | COM J9 | DLA | DAC

Sust WfF Tools

CPX-S

Done | Internet

Easy "Tabular" Navigation to Operational Sustainment Formations

Scrolling "Hot Topics" Ticker

How to Join Discussion Forums

Virtual "Ask Now" Button

Online Meeting Scheduling & Access

Expandable Menu for AMC and SCoE Knowledge Sources

Direct Access to LOGNet & S1Net Communities

Sustain WfF "Team" Websites

Virtual Library

Sustainment Schools & Lifelong Learning Campuses

Latest Topics & Discussions

CPX-S Site

Access to Other Army Warfighter Forums

Pentagon Channel

Sustainment Lesson Learned Interviews



Sustainment Warfighters Forum (Sustain WfF)



Purpose

The SKN and Sustain WfF capability is a “One Stop” entry point to a multitude of knowledge sharing and collaboration tools. It provides you the ability to join Communities of Practice/Purpose, share experiences, locate expertise, facilitate mentorship, access SMEs; continually learn, and virtual team on Sustainment and Logistics issues.

Who We Are

- ✓ 410,000 Soldiers/Civilians Sent Monthly Newsletter
- ✓ 30,800 Sharing Knowledge within BCKS LOGNet
- ✓ 30,100 Sharing Knowledge through BCKS S1Net
- ✓ 28,800 Students using Lifelong Learning Courses
- ✓ SKN Positioned in AKO, and Prepared for JKO/DKO

A FORSCOM, AMC and CASCOM Team Effort...providing knowledge Products and Services...with more capabilities being added!



What You Get

- ✓ Sustain Warfighting Forum (Sustain WfF)
- ✓ OD, QM, TC, HR and FI and Multifunctional Forums
- ✓ CoPs for Staffs, CSSAMO, Convoy Ops, Battlefield Contracting, Lessons Learned, Sustainment and Logistics Automation, and other key topic Areas
- ✓ OD, QM, TC, SSI and ALMC Lifelong Learning
- ✓ Video Broadcasts of R-CAATs Interviews
- ✓ Online Collaboration and Virtual Training Tools
- ✓ Low Density MOS Mentorship & other Initiatives
- ✓ New Capabilities as they Emerge!

Where To Go

Much more can be found at the following sites...get the word out!

SKN: <https://www.us.army.mil/suite/page/372426>

SKN provides access to the Sustain WfF and all the other existing and emerging sites, tools and technologies that support your ability to find and share knowledge, experience and expertise.



The Sustain WfF ***The Way Ahead...***



- **The Sustain WfF is a Team Effort: Joint, Army, FORSCOM, AMC and CASCOM SCoE**
- **Goal: Empower the entire Sustainment Community with Knowledge Sharing Tools**
- **Target Population: Leaders, Staffs, Soldiers, DOD Civilians & supporting Contractors**
- **Benefit: Learn by Sharing Lessons Learned, Best Practices, Experience and Expertise**
- **How: Expand and Improve Upon Existing Capabilities...Manage Future Expectations**
- ✓ **Now being Embedded within Schoolhouse Resident Training and Education**
- ✓ **Sustain WfF being inserted into Command Post Exercises-Sustainment training**
- ✓ **Efforts to Establish Joint and SIPR Sustain WfF capabilities underway**
- ✓ **Reduce redundancy...increase integration, interoperability and interdependence**

KM Efforts Must be Tailored to Organizations' Missions & Needs



A Few Important “Lessons Learned”



- **“Don’t build empires...Weave KM into the fabric of the existing Organization”**
- ✓ Where needed...Resource lean, efficient Gov’t run KM Offices/Sections”
- ✓ Develop and staff Gov’t approved KM Knowledge, Skills and Attributes (KSAs)”
- ✓ Develop, staff and resource a Gov’t approved KM Training Strategy”
- **“KM and WfF capabilities must be simple and effective...to the User”**
- ✓ Improve upon/expand what works now...manage/prioritize what’s needed in the future
- ✓ Stress interoperability & interdependence (not redundancy/competition) between sites
- ✓ Stabilize and manage supporting KM technologies...don’t confuse the users
- **“Avoid the latest “eye candy”; focus on sustainable DOD/Army KM tools”**

Questions?