

# KM Best Practices Panel

29 October 2008

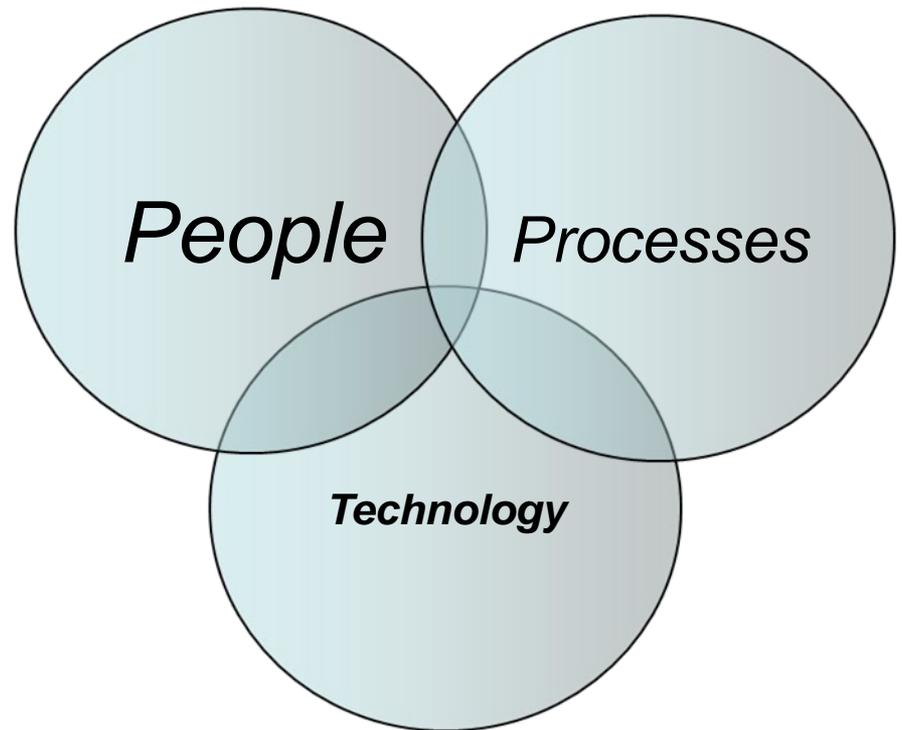
# What Have we Learned?

- KM is a Journey
  - Bricks have to be laid– *Capability*
  - Ruts in the Road– *Culture/Organizational*
  - Manage the Building Process– *Governance*
- Three tenets must work together
  - *People*
  - *Process*
  - *Technology*
  - There may be lag time; not sync'd
  - Some of it is pushed
  - Some of it is pulled
- Content, in the right Context, is



# Representation/Panel Members

- Policy
- Operating Force
- Generating Force
- Joint Forces
- COCOM's
- Components
  - Army
  - Navy
  - Air Force
- Academic Foundation
  - Institutional
  - Thought Leaders



# Guiding Principles

- Collaboration, Sharing
- Discovery
- Steal Shamelessly
- Transparency, share what you do and learn
- Train as you will fight
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*Focus on the Joint Warfighter Needs  
...remember he is the customer*

# Challenges

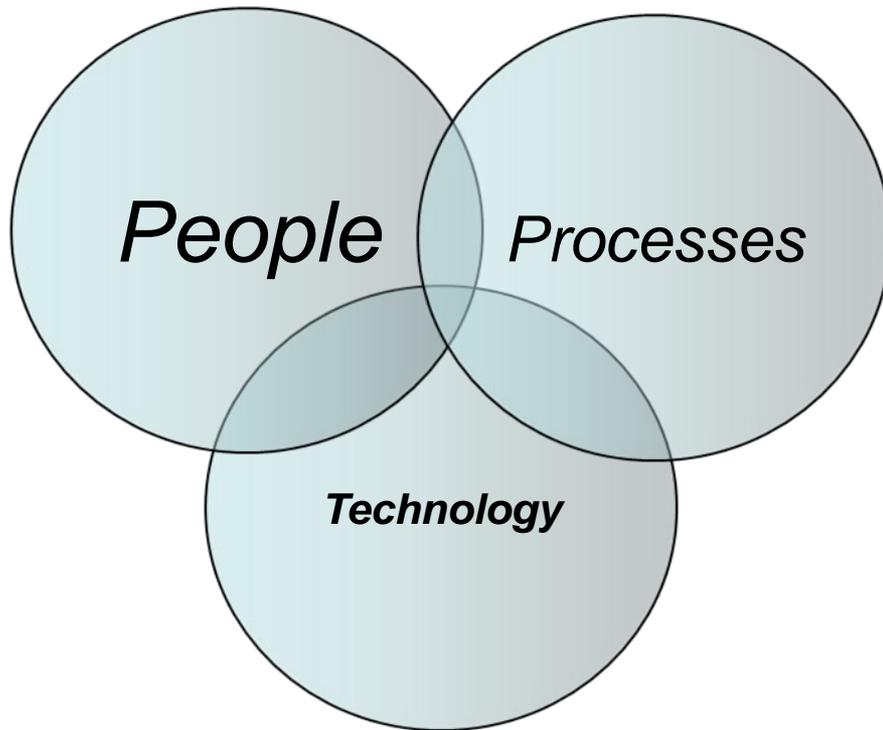
- Improved Capabilities—Bigger/better toolbox
- Ease of Use
- Availability, Access
- Resourcing
- Understanding (KISS)
- Truly train as we fight



*KM must become part of DOTMLPF fabric  
...this is a transformational opportunity*

# *Bumper Stickers*

## *(Elevator Speech)*



- What? So What! Now What?
- Share what you know with those who need to know
- One learns, everyone knows
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