



1105 GOVERNMENT
Information Group

presents

The 9th Annual

Knowledge Management Conference and Exhibition

Conference: April 28 – 29, 2008 • Exhibition: April 29, 2008
Ronald Reagan Building and International Trade Center, Washington, DC

TRACK 3: KM TOOLS AND STRATEGIES OVER THE HORIZON

Session 3-5

Destination: Collaboration

9:45AM - 11:00AM

Tuesday, April 29, 2008

What attendees will learn:

- Challenges to interagency collaboration and recommendations to enhance coordination
- Practical tips on how to leverage institutional knowledge, software tools, and training to maximize collaboration
- How to identify and implement KM tasks to streamline communications within busy organizations
- Key building blocks for effective KM strategies, including usable interfaces, effective intranets, and consistent information storage
- Practical, transferable approaches for government organizations focused on optimizing collaboration

Presented by:

Shereen G. Remez, Ph.D. (Moderator)

Executive Vice President, Member Value, AARP

Shereen Remez is Executive Vice President for AARP Member Value. In addition to leading the Membership Group (comprised of AARP's Member Experience, Member Events, Member Communications, and Strategy and Operations), Shereen leads the planning and direction for AARP's Member Value Agenda. This 10-year agenda includes AARP's publications, products and services, brand, volunteer programs, and member relationship. Shereen is responsible for recruiting and retaining AARP's 39.5 million members, building strong relationships with members and delivering the programs, services, resources and products that they demand.

Shereen joined AARP in 2001 as Director of Knowledge Management and led AARP's enterprise consumer and market research and knowledge architecture activities, AARP's Research Information Center, Strategic Analysis and Intelligence, and AARP's Archives and Records Management programs.

Prior to working at AARP, Shereen had over 30 years of experience in various executive positions within the Federal government, including CIO, CKO, and Director of Communications at the US General Services Administration. Shereen received her PhD. in human development from the University of Maryland. She resides in Maryland with her husband and 19 year old son.



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Sharon Fratta-Hill, Ph.D.

Dean, Information Technology and GS Connect, Graduate School, USDA

Dr. Fratta-Hill is the Dean of Information Technology and Distance Education at the Graduate School, USDA in Washington, DC. The Graduate School, USDA is a non-appropriated federal agency which trains federal employees and contractors so that they can acquire workplace skills quickly and effectively. She currently supervises the instructional designers who create synchronous and asynchronous courses for their online program, GS Connect.

Dr. Fratta started her teaching career as an accounting and data processing instructor in a high school in Prince George's County Maryland. Dr. Fratta-Hill later accepted a position at Prince George's Community College in Largo, Maryland, and served as a tenured full professor in the Information Technology department from 1979 - 2005. She held several administrative positions there, including that of department chairperson for the information technology area. Dr. Fratta left PGCC on executive leave for two years in the early 1990s to serve as department chair of the IFSM Department at University of Maryland University College. She has been active in the field of distance education since its inception and has taught in a wide variety of distance education formats at both the community college and UMUC. Sharon continues to teach at UMUC and is currently one of the twelve faculty senate representatives who represent UMUC's worldwide faculty.

Credentials for Dr. Fratta include a PhD and MEd from the University of Maryland at College Park in Occupational and Technical Education Supervision, with a concentration in Information Technology. Her BS degree is from James Madison University in Harrisonburg Virginia. She was awarded certifications in accounting, information systems, management and secretarial science education in the undergraduate program.

The American Council on Education (ACE) and the Distance Education Training Council (DETC) frequently use Dr. Fratta as an evaluator of programs and materials in both military and higher education settings.

Keith Hibner

Knowledge Management Advisor, CSC (BCKS)

Keith Hibner, CKM, COL, US Army Retired, Computer Science Corporation, supports the Battle Command Knowledge System Program as the Knowledge Management Advisor to the XVIII Airborne Corps at FT Bragg NC where he has helped develop Army wide forums in support of the new Army Infantry Brigade structure, capabilities and doctrine.

Rich Rizzo

Information Technology Specialist, Dept. of Justice

Rich Rizzo is the Lead Information Technology Specialist for the US Attorney's Office in the Eastern District of Pennsylvania. He has spent nearly 10 years working at the nexus of the law and technology - over five of which have been spent at the US Attorney's Office.



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Dave Simmons

Knowledge Management Specialist, Public Building Service, General Services Administration

Dave Simmons is the Knowledge Management Specialist for Region 5 GSA's Public Building Service. With over 25 years' experience in Information Technology and Services, Dave is a Certified Knowledge Manager with experience in both the private and public sectors. Prior to working for GSA, Dave was the Director of Knowledge Management for LEGO Systems, Inc. in Billund Denmark.

Dilbert on..... **Knowledge Management**



DILBERT
Sam Adams



US ARMY COMBINED ARMS CENTER

Destination: Collaboration

Battle Command Knowledge System
(BCKS)
Keith Hibner



US ARMY COMBINED ARMS CENTER

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