



1105 GOVERNMENT
Information Group

presents

The 9th Annual

Knowledge Management Conference and Exhibition

Conference: April 28 – 29, 2008 • Exhibition: April 29, 2008
Ronald Reagan Building and International Trade Center, Washington, DC

TRACK 1: GETTING STARTED WITH KM IN GOVERNMENT ORGANIZATIONS

Session 1-5

Government KM Experience: Best Practices

9:45AM - 11:00AM

Tuesday, April 29, 2008

What attendees will learn:

- Transferable practices and real-world lessons learned by government professionals
- How to adopt KM tools and practices to improve efficiency, accountability, and knowledge-sharing for specific mission requirements
- How to measure and communicate success and ensure your KM system delivers value
- Proven approaches to implement KM using enabling COTS technology
- Keys to overcoming cultural roadblocks to sustain KM initiatives
- Pitfalls to avoid in deploying enterprise information and knowledge management programs

Presented by:

Susan Camarena Wallace (Moderator)

Chief Knowledge Management Officer, Federal Transit Administration, Dept. of Transportation

Susan Camarena Wallace serves as the Chief Knowledge Management Officer for the Federal Transit Administration, Dept. of Transportation, where she is heading FTA's newly launched Knowledge Management Initiative. Before moving to FTA, Ms. Wallace led the U.S. Agency for International Development's Knowledge for Development (KfD) Program and was the Chief of the division that provided USAID's corporate information resources and institutional memory database. Prior to her civil service career, Ms. Wallace served over 21 years in the US Army Signal Corps, providing command and control telecommunications and information systems to Army leaders. Her overseas postings included Germany, the Republic of Korea, Japan and Belgium. Her stateside postings included Fort Jackson, South Carolina, Forts Benning and Gordon, Georgia, Bay City, Michigan, Fort Lewis, Washington, Fort Leavenworth, Kansas and Fort Meade, Maryland. Ms. Wallace retired from the Army in November, 2002 with the rank of Lieutenant Colonel. She holds BA degree in Psychology from the University of Michigan and a Masters of Science degree in Educational Leadership from Troy University. She is currently enrolled in the University of Maryland University College (UMUC) Doctor of Management Program.



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David Lengyel

Risk and Knowledge Management Officer, Exploration Systems Mission
Directorate, NASA HQ

David M. Lengyel is the Risk and Knowledge Management Officer for the Exploration Systems Mission Directorate. He has held positions in the Shuttle-Mir and International Space Station Programs; served as Executive Director of the Aerospace Safety Advisory Panel, and as the Executive Secretary for Administration of the Columbia Accident Investigation Board. He holds a BS from the U.S. Naval Academy 1980, an MBA from the University of Missouri, and an MA from Washington University-St. Louis. Before coming to NASA, Mr. Lengyel was a senior aircrew training instructor for the FA-18 and F-15 at the McDonnell Aircraft Company. He has accumulated over 2,000 flight hours as a Naval Flight Officer in F-4 Phantom IIs in the U.S. Marine Corps.

COL Steven Mains

Director, Center for Army Lessons Learned, US Army Combined Arms Center

Colonel Steven Mains is a 1980 graduate of the United States Military Academy where he was commissioned a Second Lieutenant in Armor.

He spent his early career in Cavalry units including the 11th Armored Cavalry Regiment, in Fulda, Germany and the Division Cavalry Squadron for the 1st Cavalry Division, at Ft Hood, Texas. After returning to the United States, he served in the Directorate of Combat Developments at the United States Army Armor Center, Ft. Knox, Kentucky. During this tour of duty, Colonel Mains earned a Master of Science degree in Systems Management from the University of Denver.

During Operation Desert Storm, he served as the Plans Officer, 2d Brigade, 1st Armored Division and subsequently held the positions of S3 and Executive Officer, 2nd Battalion, 70th Armor. After which, Colonel Mains assumed the duties as NATO Plans Officer, V Corps, Frankfurt, Germany and later attended the British Army Staff College.

Subsequent assignments include positions in the Office of the Chief of Staff, Army, Joint Experimentation (J9) and Joint Center for Operations Analysis, Joint Forces Command, where he served in Operation Iraqi Freedom.

In addition, Colonel Mains has earned a Master of Science degree in Computational Operations Research and a Doctorate in Computer Science from the College of William and Mary. He is a graduate of the Indian National Defence College, New Delhi, India and the British Army Staff College, Camberley, UK.

His awards include the Defense Superior Service Medal, Legion of Merit, Bronze Star Medal, Meritorious Service Medal (2 Oak Leaf Clusters), Global War on Terrorism Expeditionary Medal, Valorous Unit Award, Parachutist Badge, and Ranger Tab.

He is married to Maureen, his wife of 25 years. They have two children, Peter, a Software Engineer in Scottsdale, Arizona and Caroline, who attends The College of William and Mary in Virginia.

Putting the “Learned” into Lessons Learned

The Lessons Learned Integration Network



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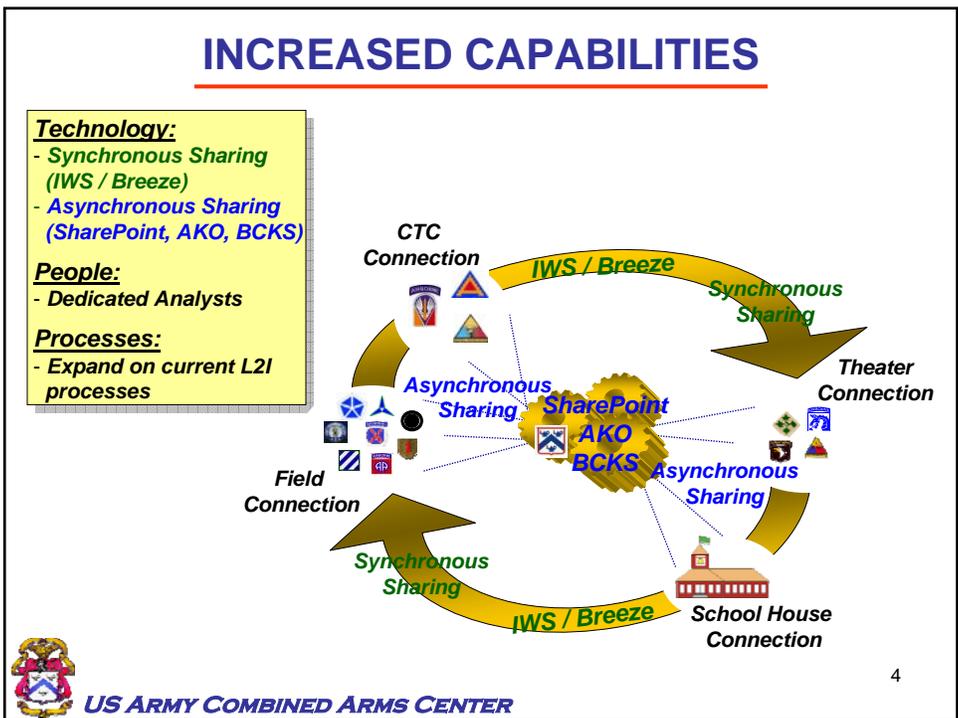
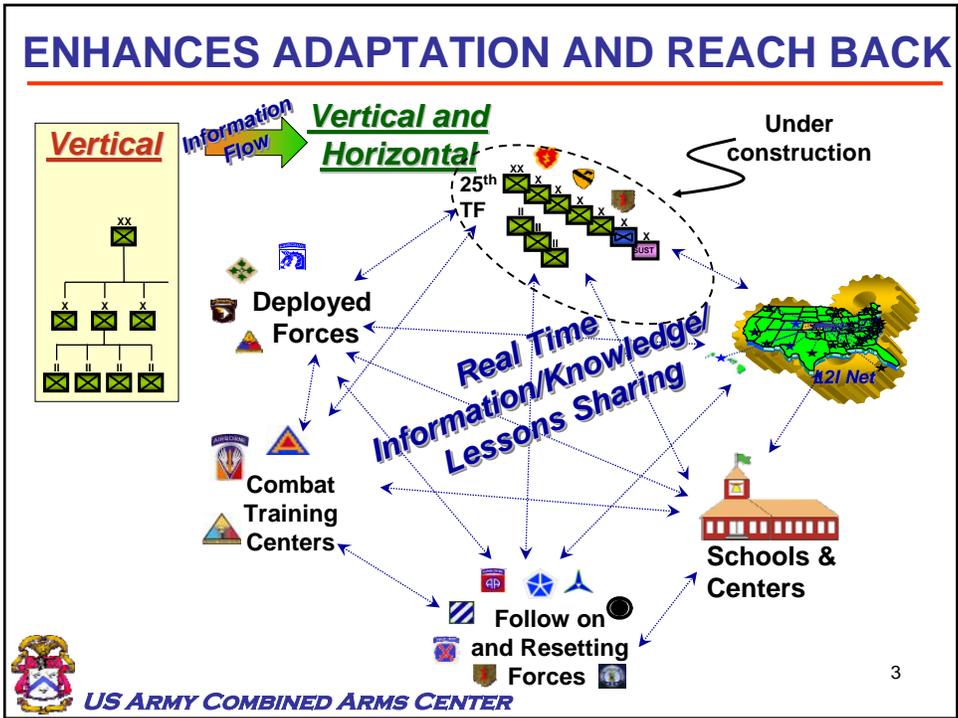
PURPOSE

- ✓ Adapt faster than the enemy.
- ✓ Move from vertical to vertical and horizontal information sharing to increase the learning, awareness and safety of our Soldiers - leveraging knowledge management technology.
- ✓ Increase real time information sharing:
 - within units
 - between deployed units
 - from deployed to follow on units



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2



Questions?

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5