



**WWW.ARMY.MIL**  
THE OFFICIAL HOMEPAGE OF THE UNITED STATES ARMY

Home News Media Info Leaders Army Life Join Blog



News Front Page

Homepage > News Front Page > Article

Americas

Middle East

Europe

Africa

Asia & Pacific

Sections

Inside the Army

Human Interest

Community Relations

Health

Science & Technology

Army National Guard

Army Reserve

ARNews

News Releases

Archive



RSS



Podcasts

TOP STORY



**Cargo transfer company plays important role in Iraq drawdown**

The 1st Inland Cargo Transfer Company out of Grafenwoehr, Germany, has taken over the Central Receiving and Shipping... [READ MORE](#)

## S1NET: online resource now caters to 44,000 members

Mar 8, 2010

By **Alexandra Hemmerly-Brown**

WASHINGTON (Army News Service, March 8, 2010) -- Servicemembers and Department of Defense civilians know they can turn to human resources professionals when it comes to setting their records straight - but who can HR personnel turn to in a bind?

Grown to 44,000 members today from about 345 in 2003, S1NET, an interactive online forum for HR personnel, helps HR professionals help others by getting their questions answered quickly. Expanding at a rate of about 1,000 new members per month, S1NET sparks an average 1,600 discussion posts in the same time period.

"We help human resources professionals help Soldiers, which helps their careers, morale, and their families," said Jerry Dillard, the S1NET facilitator.

Started as a way to assist HR personnel deployed to Afghanistan and Iraq to obtain critical information when their Internet connection bandwidth wasn't enough, Lt. Col. Cindy Dillard created an e-mail service to provide updated HR information and answer the influx of questions coming from the field.

Now, with software and technical support provided by Battle Command Knowledge System, or BCKS, and the full functional support of the Army G1, S1NET is more than an email service - it's a live network of HR professionals who can share For Official Use Only information efficiently and in turn, help more Soldiers.

"It's a collaborative forum ... a community of practice for people who work in the field," said Jerry Dillard, the current facilitator of S1NET, and husband of creator Cindy.

The site, which can only be accessed by those with a valid Army Knowledge Online e-mail address, is used by those outside the HR community as well, such as commanders and other unit leaders who want to keep current on personnel policies.

"Everyone is interested in promotions, evaluations and awards, especially their own," Dillard explained.

Dillard isn't alone in running the site -- there are currently 58 subject-matter-expert volunteers who help answer questions in their area of expertise.

"It saves time for people out there who don't have much time," Dillard said.

S1NET has also prompted policy change in the Army.

Examples include All Army Activities, or ALARACT messages being available to anyone with an AKO account, and DD form 93 (Record of Emergency Data) policy being updated after an S1NET member noticed a legal problem.

Dillard also sends out e-mail messages every two work days to S1NET members, updating them on hot topics in the HR world, and policy changes.

"I'm very passionate about my job ... every day I get to help people," Dillard said.

To access the site, visit <https://forums.bcks.army.mil/secure/communitybrowser.aspx> (AKO login required).



Bookmark & Share



Email



Print