

ARMY KNOWLEDGE MANAGEMENT PRINCIPLES

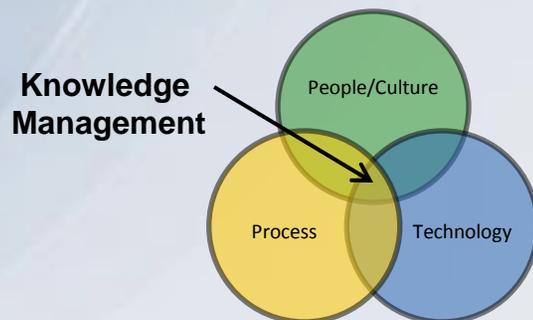
Signed by GEN George W. Casey Jr, Chief of Staff &

Mr. Pete Geren, Secretary of the Army

On 23 July 2008

Definition

Knowledge Management is a discipline that promotes an integrated approach to **identifying, retrieving, evaluating,** and **sharing** an enterprise's tacit and explicit knowledge assets to meet mission objectives. The objective of the principles is to connect those who know with those who need to know (**know-why, know-what, know-who, and know-how**) by leveraging knowledge transfers from one-to-many across the Global Army Enterprise.



End State

Implementing the Army Knowledge Management Principles will create a culture of collaboration and knowledge sharing in the Army where key information and knowledge is “pushed and pulled” within the global enterprise to meet mission objectives—an Army where good ideas are valued regardless of the source, knowledge sharing is recognized and rewarded and the knowledge base is accessible without technological or structural barriers.

Army Knowledge Management Principles

People/Culture

1. Train and educate KM leaders, managers, and champions.
2. Reward knowledge sharing and make knowledge management career rewarding.
3. Establish a doctrine of collaboration.
4. Use every interaction whether face-to-face or virtual as an opportunity to acquire and share knowledge.
5. Prevent knowledge loss.

Process

6. Protect and secure information and knowledge assets.
7. Embed knowledge assets in standard business processes and provides access to those who need to know.
8. Use legal and standard business rules and processes across the enterprise.

Technology

9. Use standardized collaborative tool sets.
10. Use Open Architectures to permit access and searching across boundaries.
11. Use a robust search capability to access contextual knowledge and store content for discovery.
12. Use portals that permit single sign-on and authentication across the global enterprise including partners.

For more information on AKM Principles, including the SPC Alfredo Story & the Dr. Know Series, visit:

<https://www.us.army.mil/suite/page/411380>

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