



ARMY OPERATIONAL KNOWLEDGE MANAGEMENT

KNOWLEDGE MANAGEMENT (KM) TRAINING

The US Army Combined Arms Center (CAC) offers four courses designed around the Army Learning Concept 2015. This concept uses a blended learning approach and converts the classroom experience into a collaborative problem solving event that enables the student to think and to understand the relevance and context of what they are learning.

KM BASIC COURSE (*monthly*): provides students with the fundamental understanding of AKM necessary to support their transition into a learning organization. The adaptable 20-hour course includes modules in KM Fundamentals, Processes and Activities, Content Management and the roles and responsibilities of the KM section.

CAC has conducted the KM Basic Course more than 35 times, training 300+ personnel from operational and institutional forces, including: units within III Corps, XVIII Abn Corps, 1st Cav Div, 35th Inf Div (KARNG) and 40th Inf Div (CARNG); the Battle Command Officer Integration Course (FA 57); National Guard Bureau J3; Warrant Officer Career College; and the Sustainment, Signal and Fires COE's.



ENTERPRISE CONTENT MANAGEMENT COURSE (*quarterly*): gives students the knowledge necessary to manage content at the unit level and implement content management techniques for individuals and organizations.

AKO/DKO PORTAL ADMINISTRATORS COURSE (*quarterly*): introduces students to the features of AKO/DKO and AKO-S/DKO-S and trains them on procedures and best practices of administering knowledge portals. The adaptable 24-hour course includes: Assess Knowledge access requirements and gaps; Identify features of collaborative processes and tools; and Create, develop and manage an organizational site.

KNOWLEDGE FACILITATION SKILLS COURSE (*quarterly*): covers how to manage online conversations, administer a professional forum and apply KM strategies and approaches. Throughout the five-day course, professional forum facilitators and community leaders share best practices and lessons learned.

CAC also conducts KM electives for students at the Army's Command & General Staff College --- Elective A960, Leveraging Knowledge I: Battle Command KM and Elective A963, KM Independent Study.

CAC is updating the Knowledge Assessment Course, during which students will use practical exercises and Socratic lecture to learn how to conduct a Knowledge Assessment of a unit or organization. Under design is an instructor certification course that will prepare leaders to manage the classroom environment in preparation to teach Knowledge Management curriculum.

To request KM training, or to register for a KM training course, please visit <https://www.us.army.mil/suite/page/617600> (*Army Knowledge Online sign-in required*).